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Rapports de Recherche

N° 230

**ON EXACT AND APPROXIMATE  
ITERATIVE METHODS  
FOR  
GENERAL QUEUEING NETWORKS**

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**Juillet 1983**

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ON EXACT AND APPROXIMATE ITERATIVE METHODS  
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Publication Interne n° 204  
27 pages  
Juin 1983

## Résumé

La méthode itérative approchée de Marie fournit une approche viable pour résoudre des modèles de files d'attente d'une manière efficace et avec une précision généralement acceptable. D'un autre côté, la technique itérative de Takahashi, qui réalise une succession de phases d'aggrégation et de désaggrégation, calcule de façon exacte le vecteur des probabilités d'état stationnaires des chaînes de Markov. Cette dernière méthode n'est généralement pas adaptée à la résolution des réseaux de files d'attente visés ci-dessus. Dans ce papier, on montre comment la méthode de Takahashi peut être, en théorie, appliquée aux réseaux de files d'attente et, par là, on montre sa relation avec la méthode de Marie. Ceci fournit une autre présentation, rigoureuse du point de vue mathématique, de cette dernière méthode et permet de mieux caractériser les sources d'approximation.

## Abstract

The approximate iterative method of Marie provides a viable approach for solving queueing network models efficiently and with reasonable accuracy. On the other hand, the iterative technique of Takahashi performs successive aggregation and disaggregation steps to compute the exact stationary probability vector of Markov chains but is generally not appropriate for solving queueing networks. In this paper, we show how the method of Takahashi may be applied to queueing networks and in doing so, demonstrate its relationship with the method of Marie, thereby enabling us to provide a more rigorous mathematical framework for the method of MARIE and to obtain some insight into the source of the approximation error.

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On Exact and Approximate Iterative Methods  
for General Queueing Networks

Raymond A. Marie,  
William J. Stewart.

1. Introduction

Queueing network models have proven themselves to be valuable tools in the analysis of complex systems. For example, their application to the performance evaluation of computer and communication systems is well documented in the literature. However, despite the success achieved by these queueing network models, their applicability is limited by the restrictions which must be imposed on the model to render it tractable. Perhaps one of the most insidious restrictions is that stations of the network which serve customers according to a first-come first-served scheduling discipline must have a service time distribution that is exponentially distributed. Currently, the most general networks for which we can obtain analytic solutions are the so called product form [BASK75]. The solution to these networks may be written as a product of terms, each term corresponding to the solution of an individual station of the network, and in such cases the global solution may be found very efficiently. These networks are said to be separable. Since the class of network which satisfy product form is very restrictive, a different approach to solving nonseparable networks must be found.

One approach which has received much attention over the past decade is to use an approximation technique whereby a solution which is (hopefully) close to the exact solution of the queueing network is determined. Among these methods are the iterative heuristics proposed by Chandy, Herzog and Woo [CHAN75] and by Marie [MARI78]. Substantial experimental testing of these methods over the

past 5-10 years indicate that the accuracy achieved by these methods is commensurate with that of the modelling process itself. In this paper we shall largely be concerned with the iterative approach proposed by Marie. In his thesis, [BALB79], Balbo shows this to be the method of choice.

The approximation approach is not the only possibility. It is always possible, at least from a theoretical point of view, to formulate the queueing network as a Markov process and to use numerical techniques to obtain its stationary probability vector, [STEW78]. From this vector, all the required measures of effectiveness of the network may be derived. In most cases, however, the dimensionality of the problem is so great that in practice such a solution becomes infeasible. It then becomes necessary to decompose the problem into smaller problems, to determine the solution to each of the smaller problems and then to combine these solutions into a global solution, i.e. the "divide and conquer" principle. This approach, which yields only an approximate result, has been developed by Courtois [COUR77] and by Stewart [STEW80], but unlike the iterative methods of Chandy, Herzog, Woo and Marie, error bounds have been derived. More recent research has been directed at incorporating these approaches into numerical iterative procedures, such as block Gauss-Seidel or the power method [KOUR83, MCAL83] so that they are made to converge onto the exact solution. Somewhat different iterative approaches have been developed by Takahashi [TAKA75] and Vantilborgh [VANT81].

The iterative method of Takahashi shall play a central role in the current paper. Each iteration of this method consists of both an aggregation step and a disaggregation step. The purpose of the aggregation step is to determine the relative probabilities of being in different subsets of states of the underlying Markov chain, while the disaggregation step is an attempt to distribute

the probability of being in a given subset among the states of that subset. We shall consider this method in more detail in the next section. Also in the next section we shall introduce a reference example which we shall use throughout the paper for the purpose of illustration.

In section 3, we shall describe the queueing network model and very briefly outline, in algorithmic form, the approximate iterative method of Marie. We then consider the application of the exact iterative method of Takahashi to the queueing network. We shall see that, for this specific Markov process, the aggregation matrix consists of only three different types of element, and this entails some simplification of the method. We should recall at this point that a numerical method such as that of Takahashi, which works directly on the state space of the underlying Markov chain, is not an appropriate method for most queueing networks, due to the number of states generated.

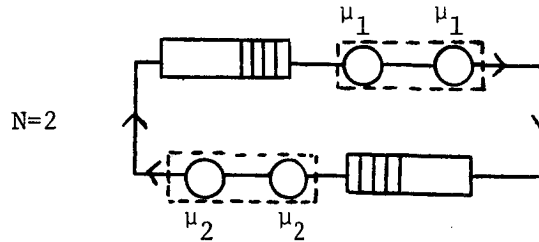
The main result of this paper is to exhibit the relationship between the methods of Marie and of Takahashi and this is achieved in the final part of section 3. By putting the heuristic approach of Marie on a more rigorous framework and by providing some insight into the source of the approximation error, it is hoped that this work will pave the way for further research to yield error bounds in an initial stage and perhaps at some future date, the derivation of exact iterative methods which do not need to work on the underlying Markov state space.

## 2. The Method of Takahashi

### 2.1. The Reference Example

Throughout this paper we shall illustrate the two approaches by means of a simple two station closed queueing network which we shall refer to as the reference example. Each station consists of a single Erlang-2 server while two customers of the same class circulate in the model. The service rates are as indi-

cated in the figure below and we shall define  $\phi \triangleq \frac{\mu_1}{\mu_2}$ .



A state of the system may be described by means of the triplet  $(n, \ell_1, \ell_2)$  where  $n \in \{0, 1, 2\}$  denotes the number of customers at station 1 and  $\ell_1 \in \{1, 2\}$  (respectively  $\ell_2 \in \{1, 2\}$ ) denotes the phase of service of the customer in service at station 1, (respectively station 2). It is easy to verify that this representation generates a total of 8 states and that the associated infinitesimal generator matrix  $T$  is given by

State	(001)	(002)	(111)	(112)	(121)	(122)	(210)	(220)
(001)	$\frac{1}{\phi+1}$	$\frac{1}{\phi+1}$						
(002)		$\frac{1}{\phi+1}$	$\frac{1}{\phi+1}$					
(111)			-1	$\frac{1}{\phi+1}$	$\frac{\phi}{\phi+1}$			
(112)				-1	$\frac{\phi}{\phi+1}$	$\frac{1}{\phi+1}$		
(121)	$\frac{\phi}{\phi+1}$				-1	$\frac{1}{\phi+1}$		
(122)		$\frac{\phi}{\phi+1}$				-1	$\frac{1}{\phi+1}$	
(210)							$\frac{1}{\phi+1}$	$\frac{1}{\phi+1}$
(220)			$\frac{\phi}{\phi+1}$					$\frac{\phi}{\phi+1}$

The associated stationary probability distribution vector  $p$ , is obtained by solving  $p^t T = 0$ ;  $p^t e = 1$ . Here  $e$  is a vector all of whose elements are 1, and  $p^t$  denotes the transpose of the vector  $p$ . It may be verified that the vector  $(\phi^3(\phi+1), \phi^3(\phi+3), \phi(\phi+1)^2, \phi(\phi+1), \phi^2(\phi+1), 2\phi^2, \phi+1, 3\phi+1)^t$  satisfies  $p^t T = 0$  but not  $p^t e = 1$ .

## 2.2. The Iterative Method

The method of Takahashi [TAKA75] is an iterative method in which each iteration consists of an aggregation step, a disaggregation step and a test for convergence. The method entails a partitioning of the state space into blocks of states. In the example we shall partition the state space as indicated by the dashed lines in the infinitesimal generator matrix  $T$ . This partitioning remains fixed during the execution of the algorithm. We shall use  $z$  to denote the number of states;  $r$  to denote the number of blocks and  $z_i$  to denote the

number of states in block  $i$ . Thus  $\sum_{i=1}^r z_i = z$ . In the example we have  $z=8$ ,  $r=3$ ,

$z_1=2$ ,  $z_2=4$  and  $z_3=2$ . We shall let  $e_i$  denote the vector of length  $z_i$ , all of whose elements are unity. Consider

$$(p_1^t, p_2^t, \dots, p_r^t) \begin{bmatrix} T_{11} & T_{12} & \dots & T_{1r} \\ T_{21} & T_{22} & \dots & T_{2r} \\ \vdots & \vdots & \ddots & \vdots \\ T_{r1} & T_{r2} & \dots & T_{rr} \end{bmatrix} = 0$$

where  $p^t = (p_1^t, p_2^t, \dots, p_r^t) \in \mathbb{R}^z$  is the stationary probability vector, with  $p_i \in \mathbb{R}^{z_i}$  and  $T_{ij} \in \mathbb{R}^{z_i \times z_j}$  is the  $i$ - $j$ th block of the partitioned infinitesimal generator matrix  $T$ . We shall denote by  $\pi_i$  the  $i$ -th element of the vector  $p$ ;

$$\text{i.e. } p^t = (p_1^t, p_2^t, \dots, p_r^t) = (\pi_1, \pi_2, \dots, \pi_z)$$

Let us define  $w^t = (\omega_1, \omega_2, \dots, \omega_r) \in \mathbb{R}^r$ , where  $\omega_i \stackrel{\Delta}{=} p_i^t e_i$ . Then  $\omega_i$  is the probability of being in one of the states of block  $i$ ; i.e.

$$\omega_i = \sum_{j=\sigma}^{\sigma+z_i} \pi_j \text{ and } \sigma = \sum_{j=1}^{i-1} z_j. \text{ Furthermore, if } b^t \stackrel{\Delta}{=} (\frac{1}{\omega_1} p_1^t, \frac{1}{\omega_2} p_2^t, \dots, \frac{1}{\omega_r} p_r^t) \stackrel{\Delta}{=}$$

$(b_1^t, b_2^t, \dots, b_r^t)$ , then the  $j$ th element of  $b_i$  is the conditional probability of being in state  $j$  of block  $i$  at steady state given that the Markov process is in block  $i$ .

In terms of the example we find

$$w^t = (\omega_1, \omega_2, \omega_3) = (\pi_1 + \pi_2, \pi_3 + \pi_4 + \pi_5 + \pi_6, \pi_7 + \pi_8) \\ \sim (2\phi^3(\phi+2), 2\phi[(\phi+1)^2 + \phi], 2(\phi+2)), \text{ and}$$



$$b^t = \left( \frac{\pi_1}{\pi_1 + \pi_2}, \frac{\pi_2}{\pi_1 + \pi_2} \mid \frac{\pi_3}{\pi_3 + \pi_4 + \pi_5 + \pi_6}, \frac{\pi_4}{\pi_3 + \pi_4 + \pi_5 + \pi_6}, \frac{\pi_5}{\pi_3 + \pi_4 + \pi_5 + \pi_6}, \frac{\pi_6}{\pi_3 + \pi_4 + \pi_5 + \pi_6} \mid \frac{\pi_7}{\pi_7 + \pi_8}, \frac{\pi_8}{\pi_7 + \pi_8} \right)$$

$$= \left( \frac{\phi+1}{2(\phi+2)}, \frac{\phi+3}{2(\phi+2)} \mid \frac{(\phi+1)^2}{2[(\phi+1)^2 + \phi]}, \frac{\phi+1}{2[(\phi+1)^2 + \phi]}, \frac{\phi(\phi+1)}{2[(\phi+1)^2 + \phi]}, \frac{\phi}{(\phi+1)^2 + \phi} \mid \frac{\phi+1}{2(\phi+2)}, \frac{3\phi+1}{2(\phi+2)} \right) \quad (1)$$

The purpose of the aggregation step is to determine an approximation to the vector  $w$ ; in other words to obtain an approximation to the stationary probabilities of being in each of the blocks. This is achieved by constructing a matrix which represents the transition rate between the various blocks and determining the stationary probability vector of this matrix. This matrix  $Q$  is defined as follows:

$$Q \triangleq UTV \in \mathbb{R}^{rxr} \text{ where } U \in \mathbb{R}^{rxz}, V \in \mathbb{R}^{zxr} \text{ and}$$

$$U = \begin{pmatrix} b_1^t & & & 0 \\ & b_2^t & & \\ & & \ddots & \\ 0 & & & b_r^t \end{pmatrix}, \quad V = \begin{pmatrix} e_1 & & & 0 \\ & e_2 & & \\ & & \ddots & \\ 0 & & & e_r \end{pmatrix}$$

Note that the  $i$ - $j$ th element of  $Q$  is

$$(Q)_{ij} = b_i^t T_{ij} e_j$$

and that  $w^t Q = 0$

$$(\text{since } w^t Q = w^t UTV = p^t TV = 0).$$

Unfortunately, it is not possible to construct  $Q$  exactly without knowing the stationary probability vector  $p$ . However, each iteration will yield successively better approximations to  $p$  and therefore to  $Q$ .

In terms of the example,

$$\begin{bmatrix} \frac{\pi_1}{\pi_1+\pi_2} & , & \frac{\pi_2}{\pi_1+\pi_2} & , & 0 & , & 0 & , & 0 & , & 0 & , & 0 & , & 0 \\ 0 & , & 0 & , & \frac{\pi_3}{\pi_3+\pi_4+\pi_5+\pi_6} & , & \frac{\pi_4}{\pi_3+\pi_4+\pi_5+\pi_6} & , & \frac{\pi_5}{\pi_3+\pi_4+\pi_5+\pi_6} & , & \frac{\pi_6}{\pi_3+\pi_4+\pi_5+\pi_6} & , & 0 & , & 0 \\ 0 & , & 0 & , & 0 & , & 0 & , & 0 & , & 0 & , & \frac{\pi_7}{\pi_7+\pi_8} & , & \frac{\pi_8}{\pi_7+\pi_8} \end{bmatrix}$$

$$TV = \begin{bmatrix} 0 & 0 & 0 \\ -\frac{1}{\phi+1} & , & \frac{1}{\phi+1} & , & 0 \\ 0 & , & 0 & , & 0 \\ 0 & , & -\frac{1}{\phi+1} & , & \frac{1}{\phi+1} \\ \frac{\phi}{\phi+1} & , & -\frac{\phi}{\phi+1} & , & 0 \\ \frac{\phi}{\phi+1} & , & -1 & , & \frac{1}{\phi+1} \\ 0 & , & 0 & , & 0 \\ 0 & , & \frac{\phi}{\phi+1} & , & \frac{\phi}{\phi+1} \end{bmatrix} , \text{ and}$$

$$Q = \begin{bmatrix} \frac{\pi_2}{\pi_1+\pi_2} \left( \frac{1}{\phi+1} \right) & , & \frac{\pi_2}{\pi_1+\pi_2} \left( \frac{1}{\phi+1} \right) & , & 0 \\ \frac{\pi_5+\pi_6}{\pi_3+\pi_4+\pi_5+\pi_6} \left( \frac{\phi}{\phi+1} \right) & , & \frac{-1}{\pi_3+\pi_4+\pi_5+\pi_6} \left( \frac{\pi_4}{\phi+1} + \frac{\phi \pi_5}{\phi+1} + \pi_6 \right) & , & \frac{\pi_4+\pi_6}{\pi_3+\pi_4+\pi_5+\pi_6} \left( \frac{1}{\phi+1} \right) \\ 0 & , & \frac{\pi_8}{\pi_7+\pi_8} \left( \frac{\phi}{\phi+1} \right) & , & -\frac{\pi_8}{\pi_7+\pi_8} \left( \frac{\phi}{\phi+1} \right) \end{bmatrix}$$

Note that the elements of  $Q$  give the rate of transitions between blocks.

This completes the aggregation aspect of the method. If the vectors  $b_1$ ,  $b_2$  and  $b_3$  are known, the matrix  $Q$  can be determined and hence the vector  $w$  can be computed.

The purpose of the disaggregation step is to determine the conditional stationary probabilities  $b_k$  of the states of block  $k$ . These probabilities are determined under the assumption that the conditional probabilities are known for all the other blocks (i.e. given  $b_\ell$ ,  $\ell \neq k$ ) and when the probability distribution among the blocks themselves (i.e.  $w$ ) is also known. This process must be repeated for all blocks  $k = 1, 2, \dots, r$ . Since the vectors  $b_\ell$ ,  $\ell \neq k$  are not known a priori, they must be estimated and on successive iterations, will tend to converge to their true values.

Takahashi shows that  $b_k$  may be determined from the relationship

$$(p_k^t, 1-w_k)Q_k = 0.$$

$Q_k$  may be thought of as an infinitesimal generator and is defined by

$$Q_k = \begin{bmatrix} T_{kk} & h_k \\ g_k^t & \gamma_k \end{bmatrix} \quad \text{where } h_k = -T_{kk}e_k$$

$$g_k = \frac{1}{1-w_k} \sum_{\ell \neq k} w_\ell b_\ell^t T_{\ell k}$$

$$\text{and } \gamma_k = -g_k^t e_k$$

Note that the vector  $h_k$  is chosen so that the sum of the elements in the first  $z_k$  rows of  $Q_k$  is zero. The  $i$ -th element of  $h_k$  gives the rate at which the process exits block  $k$  from the  $i$ -th state of this block. The  $i$ -th element of the vector  $g_k$  gives the rate at which the process enters state  $i$  of block  $k$  from outside this block while the element  $\gamma_k$  is chosen so that the sum of the elements in the last row is zero.

Let us consider the first block of the example. Then since

$$\begin{aligned} \frac{1}{1-\omega_1} [\omega_2 b_{221}^t + \omega_3 b_{331}^t] &= \frac{1}{1-\omega_1} [p_{221}^t + p_{331}^t] \\ &= \frac{1}{1-(\pi_1+\pi_2)} [(\pi_5(\frac{\phi}{\phi+1}), \pi_6(\frac{\phi}{\phi+1})) + (0,0)] \end{aligned}$$

we obtain

$$Q_1 = \begin{bmatrix} -\frac{1}{\phi+1} & , & \frac{1}{\phi+1} & , & 0 \\ 0 & , & -\frac{1}{\phi+1} & , & \frac{1}{\phi+1} \\ \frac{\pi_5}{1-(\pi_1+\pi_2)}(\frac{\phi}{\phi+1}) & , & \frac{\pi_6}{1-(\pi_1+\pi_2)}(\frac{\phi}{\phi+1}) & , & -\frac{(\pi_5+\pi_6)}{1-(\pi_1+\pi_2)}(\frac{\phi}{\phi+1}) \end{bmatrix}$$

Note that  $(p_1^t, 1-\omega_1)Q_1 = 0$

since

$$\begin{aligned} (p_1^t, 1-\omega_1)Q &= (1-\omega_1)(\frac{\pi_1}{1-\omega_1}, \frac{\pi_2}{1-\omega_1}, 1)Q \\ &= (1-\omega_1) \left[ \frac{\phi\pi_5-\pi_1}{(1-\omega_1)(\phi+1)}, \frac{\pi_1+\phi\pi_6-\pi_2}{(1-\omega_1)(\phi+1)}, \frac{\pi_2-\phi(\pi_5+\pi_6)}{(1-\omega_1)(\phi+1)} \right] \\ &= \frac{1}{\phi+1} [\phi\pi_5-\pi_1, \pi_1+\phi\pi_6-\pi_2, \pi_2-\phi(\pi_5+\pi_6)] \\ &= \frac{1}{\phi+1} [0, 0, 0] \end{aligned}$$

Thus we can form  $Q_k$  (since we know  $w$  and  $b_\ell$  ( $\ell \neq k$ )) and from it we can compute  $(p_k^t, 1-\omega_k)$ . This gives us  $p_k$  and we can find  $b_k$  since

$$b_k = \frac{1}{\omega_k} p_k$$

When  $b_k$  has been found for  $k = 1, 2, \dots, r$ , the disaggregation aspect of the algorithm is considered to be finished.

To conclude this section, we present the iterative method of Takahashi in the following algorithmic form:

Given initial approximations  $b_k^{(0)}$   $k = 1, 2, \dots, r$

(Iteration  $n$ )

(1) Aggregation Step:

(i) Form  $Q^{(n)} = U^{(n)} T V$  i.e.  $(Q^{(n)})_{ij} = b_i^{(n-1)} T_{ij} e_j$

(ii) Solve  $w^{(n)} Q^{(n)} = 0$  with  $w^{(n)} e = 1$

(2) Disaggregation Step:

For  $k = 1, 2, \dots, r$ , calculate  $b_k^{(n)}$ ; i.e.

(i) Form  $Q_k^{(n)}$  - use  $b_\ell^{(n)}$   $\ell \leq k-1$   
and  $b_\ell^{(n-1)}$   $\ell > k-1$

(ii) Get  $(p_k^t, 1-\omega_k)$  from  $(p_k^t, 1-\omega_k) Q_k^{(n)} = 0$

(iii) Form  $b_k^{(n)} = \frac{1}{\omega_k} p_k$

(3) Test for Convergence:

-if satisfied, STOP

if not, goto (1)

### 3. Iterative Methods for Queueing Networks

#### 3.1. Description of the Queueing Network

Consider a closed queueing network  $R$  consisting of  $M$  stations in which  $N$  customers circulate according to the probabilities of a fixed routing matrix. Each station  $i$ ,  $i = 1, 2, \dots, M$ , contains a single server who provides service according to a FCFS scheduling discipline. We shall assume that the service time distribution at station  $i$  may be represented by a law of Cox of order  $L_i$ . This law may be characterized by two vectors of length  $L_i$ :

$(\mu_{i1}, \mu_{i2}, \dots, \mu_{iL_i})$  and  $(a_{i1}, a_{i2}, \dots, a_{iL_i})$ . The parameter  $\mu_{ij}$  denotes the rate of transition from the  $j$ -th service phase and  $(1-a_{ij})$  is the probability that the service will finish after the  $j$ -th phase has been completed. Note that  $a_{iL_i} = 0$ ,  $\forall i$ , and that phase 1 is always completed.

For this class of queueing network, there exists a Markov process which allows us to characterize the state of the network and its evolution in time. Any state of this Markov process may be described by a vector of length  $2M$  as follows:

$$s = (n_1, \ell_1, n_2, \ell_2, \dots, n_M, \ell_M),$$

where  $n_i$  represents the number of customers at station  $i$  and  $\ell_i$  is its current phase of service.

We shall denote by  $S$  the set of all possible states  $s$ , and since the network is closed, it follows that

$$\sum_{i=1}^M n_i = N, \quad \forall s \in S.$$

The variable  $\ell_i$  assumes its values from the set  $\{0, 1, \dots, L_i\}$  if, by convention, we allow  $\ell_i=0$  to signify that server  $i$  is idle. Note that  $\ell_i=0$  iff  $n_i=0$ .

As in the previous section,  $z$  will denote the number of states of the Markov process; i.e.  $z = |S|$ , the cardinality of the set  $S$ . We shall denote by  $T$ , the infinitesimal generator matrix of the Markov process and  $p$  its stationary vector. It follows, therefore, that  $p^t T = 0$ . Needless to say, we shall assume that all conditions necessary for  $p$  to exist are satisfied; (irreducible routing matrix, finite mean service time).

### 3.2. The Approximate Iterative Method

For the class of queueing network described in section 3.1, the approximate iterative method presented by Marie [MARI78] has the following algorithmic form.

Given an initial vector of load dependent service rates;

$$v^{(0)} = (v_1^{(0)}(1), v_1^{(0)}(2), \dots, v_1^{(0)}(N), v_2^{(0)}(1), \dots, v_M^{(0)}(N))^t$$

where  $v_i^{(0)}(j)$  indicates the service rate at station  $i$  when there are  $j$  customers at that station, then

#### At iteration $k$

- (1) Determine a set of load dependent arrival rates.

This is achieved by an analysis of the product form queueing network which has the same topology as  $R$  and for which the service rates are given by the vector  $v^{(k-1)}$ . The vector of load dependent arrival rates  $\lambda^{(k)} = (\lambda_1^{(k)}(1), \lambda_1^{(k)}(2), \dots, \lambda_1^{(k)}(N), \lambda_2^{(k)}(1), \dots, \lambda_M^{(k)}(N))^t$  may be computed by means of the usual algorithms for closed product form queueing networks.

(2) Determination of marginal probabilities

(i.e. calculation of the throughputs).

For  $i = 1, 2, \dots, M$ , we can find the vector of throughputs

$$(v_i^{(k)}(1), v_i^{(k)}(2), \dots, v_i^{(k)}(N))$$

from an analysis of the queue  $\lambda_i^{(k)}(j) | C_{L_i} | 1 | N$ . Note that if further iterations are required, these will become the load dependent service rates at station  $i$  in the associated product form network.

(3) Test for convergence:

- if satisfied, STOP;
- otherwise, initiate iteration  $(k+1)$

3.3. An Exact Iterative Method

Let us consider a partition on the set  $S$  such that  $S = \bigcup S_1(j, k)$  where

$$S_1(j, k) = \{s | n_1 = j \text{ and } \ell_1 = k\}.$$

The subscript 1 is used to denote that station 1 has been tagged for consideration. Any other station would have been equally appropriate. We shall assume that the states of  $S$  are arranged in the following partial ordering:

- states of  $S_1(j, k-1)$  precede those of  $S_1(j, k) \forall k = 1, 2, \dots, L_1$ .
- states of  $S_1(j-1, k)$  precede those of  $S_1(j, k) \forall j = 1, 2, \dots, N$ .

Consequently, all the states of a given subset  $S_1(j, k)$  are consecutive. For our purposes any total ordering on the set  $S$  which possesses this partial ordering is satisfactory. Having chosen such a total ordering, we shall denote by  $s_j$  the  $j$ -th state of  $S$  accordingly.

To be consistent with the notation used in the previous section, we shall call each subset a block. Block  $i$  denotes the  $i$ -th subset  $S_1(j, k)$  chosen according to the above ordering. By construction, the number of blocks,  $r$ , is



equal to  $(NL_1+1)$ . We shall denote  $n_1(i)$ , (respectively  $\ell_1(i)$ ) the value of  $n_1$  (respectively  $\ell_1$ ) for the states of block  $i$ . In the suite, in order to keep the notation reasonably simple, we shall omit the subscript 1 which is the explicit reference to station 1. We shall include it only when it becomes necessary.

Thus  $n_1(i) \equiv n(i)$  and  $\ell_1(i) \equiv \ell(i)$ .

As in section 2,  $z_i$  shall denote the number of states in block  $i$ . Therefore, we have

$$z_i = |S(n(i), \ell(i))|, \quad i = 1, 2, \dots, r$$

Finally, we shall denote by  $B(i)$  the set of order indices of the states

$$s \in S(n(i), \ell(i))$$

Returning to the reference example, the partition chosen corresponds to

$$S = S(0,0) \cup S(1,1) \cup S(1,2) \cup S(2,1) \cup S(2,2).$$

with  $S(0,0) = \{(0,0,2,1), (0,0,2,2)\}$ ,

$S(1,1) = \{(1,1,1,1), (1,1,1,2)\}$ ,

$S(1,2) = \{(1,2,1,1), (1,2,1,2)\}$ ,

$S(2,1) = \{(2,1,0,0)\}$ , and

$S(2,2) = \{(2,2,0,0)\}$

We say that the Markov process is in block 3 if the process is in one of the states of the subset  $S(1,2)$ . In this case we have  $n(3)=1$  and  $\ell(3)=2$ . Finally, if we keep the order on  $S$  that was used in section 2 (for this order is compatible with the partial ordering defined in the current section), we have  $B(3)=\{5,6\}$ .

We shall now compute the probabilities  $\omega_i$ ,  $i=1,2,\dots,r$  that the process at steady state is in one of the states of block  $i$  by means of the aggregation step suggested by Takahashi. We shall consider the matrix  $V \in \mathbb{R}^{z \times r}$  whose elements are given by

$$(V)_{ij} = \begin{cases} 1 & \text{if } i \in B(j) \\ 0 & \text{otherwise.} \end{cases}$$

and the matrix  $U \in \mathbb{R}^{r \times z}$  such that

$(U)_{ij}$  = conditional probability of being in state  $s_j$  knowing that the process is in block  $i$ .

$$\text{i.e.} \quad (U)_{ij} = \begin{cases} \frac{\pi_j}{\sum_{k \in B(i)} \pi_k} & \text{if } j \in B(i) \\ 0 & \text{otherwise} \end{cases}$$

For the reference example, we have

$$V = \begin{bmatrix} 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \end{bmatrix} \quad \text{and} \quad U = \begin{pmatrix} ** & & & \\ & ** & & \\ & & ** & \\ & & & * \\ & & & & * \end{pmatrix}$$

where only elements which are non zero are indicated. The matrix corresponding to the matrix product  $TV$  is of dimension  $(z \times r)$  and has coefficients given by:

$$\begin{aligned} (TV)_{ij} &= \text{transition rate from state } s_i \text{ to block } j \\ &= \sum_{k \in B(j)} t_{ik}, \quad \text{for } i \neq j \text{ and } t_{ik} \text{ is the } i\text{-kth element of } T. \end{aligned}$$

$$(TV)_{ii} = - \sum_{j \neq i} (TV)_{ij} \quad \text{otherwise.}$$

The matrix  $Q$  which corresponds to the product  $UTV$  is a square matrix of order  $r$  and has coefficients

$$\begin{aligned} i \neq j: \quad (Q)_{ij} &= \sum_{k \in B(i)} (\text{probability of being in state } s_k \mid \text{process is in block } i) \\ &\quad * (\text{transition rate from state } s_k \text{ to block } j) \\ &= \left( \sum_{k \in B(i)} \pi_k \left( \sum_{\ell \in B(j)} t_{k\ell} \right) \right) / \sum_{k \in B(i)} \pi_k \end{aligned}$$

= Transition rate from block  $i$  to block  $j$  (knowing that the process is in block  $i$ )

$$i=j: \quad (Q)_{ii} = - \sum_{j \neq i} (Q)_{ij}$$

It is now necessary to take the specific Markov process considered here into account and the effect of this specific process on the elements  $(Q)_{ij}$ . For any block  $i$ , the only transitions which are possible from block  $i$  to block  $j$ ,  $j \neq i$ , belong to one of the three following types:

type 1: if  $n(j) = n(i)+1$  and  $\ell(j) = \ell(i)$

type 2: if  $n(j) = n(i)$  and  $\ell(j) = \ell(i)+1$

type 3: if  $n(j) = n(i)-1$  and  $\ell(j) = 1$  or  $0$ .

The possibility  $\ell(j)=0$  corresponds to the case where  $n(j)=0$ .

We may therefore refer to interblock transitions of type 1, 2 or 3. Note that, as a result, there will only be three non zero off-diagonal elements per row, which implies that for large  $r$ ,  $Q$  will be very sparse.

We shall now show that interblock transition rates of type 2 and 3 are independent of the stationary probability vector  $p$ .

For a transition of type 2 between blocks  $i$  and  $j$ , we have

$$\forall k \in B(i), \quad \sum_{\ell \in B(j)} t_{k\ell} = \mu_{\ell(i)} a_{\ell(i)}, \text{ where } \mu_{\ell(i)} \equiv \mu_{1\ell_1(i)}$$

$$\text{and } a_{\ell(i)} \equiv a_{1\ell_1(i)}$$

In other words, a transition from any state of block  $i$  to block  $j$  which results from a change of phase of the server in station 1 has a constant rate. It follows that

$$(Q)_{ij} = \mu_{\ell(i)} a_{\ell(i)}$$

Note that in this case,  $j=i+1$ .

This rate is therefore independent of the probabilities  $\pi_j$ , and depends only on the defining characteristics of the network.

Likewise, for a transition of type 3, which corresponds to a service completion for server 1, we have

$$\forall k \in B(i), \sum_{\ell \in B(j)} t_{k\ell} = \mu_{\ell(i)} (1 - a_{\ell(i)})$$

and in this case we obtain

$$(Q)_{ij} = \mu_{\ell(i)} (1 - a_{\ell(i)})$$

which is again independent of the probabilities  $\pi_j$ .

Consequently, taking into account the specific application in which we are interested, only the computation of transition rates of type 1 require the vector  $p$  (or an approximation to  $p$  in the case of the iterative approach of Takahashi).

Transitions of type 1 correspond to the arrival of a customer in station 1. We shall now introduce a specific notation for this type of interblock transition:

$$\text{Let } \lambda(u, v) \triangleq (Q)_{ij}$$

for the case when  $n(i)=u; n(j)=u+1$

and  $\ell(i)=v=\ell(j)$ .

For the reference example, the interblock transition rate matrix  $Q$  may be written

$(n(i), \ell(i))$	<u>block</u>	1	2	3	4	5
$(0,0)$	1	$-\lambda(0,0)$	$\lambda(0,0)$	0	0	0
$(1,1)$	2	0	$-(\mu_1 + \lambda(1,1))$	$\mu_1$	$\lambda(1,1)$	0
$(1,2)$	3	$\mu_1$	0	$-(\mu_1 + \lambda(1,2))$	0	$\lambda(1,2)$
$(2,1)$	4	0	0	0	$-\mu_1$	$\mu_1$
$(2,2)$	5	0	$\mu_1$	0	0	$-\mu_1$

where, by definition

$$\lambda(0,0) = \frac{\mu_2 \pi_2}{\pi_1 + \pi_2} ; \quad \lambda(1,1) = \frac{\mu_2 \pi_4}{\pi_3 + \pi_4} ; \quad \lambda(1,2) = \frac{\mu_2 \pi_6}{\pi_5 + \pi_6} \quad (2)$$

With application to the type of network considered, the aggregation step of Takahashi's method therefore consists of determining the vector  $w$  which is the solution of

$$w^t Q = 0$$

where the only parameters which are, a priori, unknown, (but which may be expressed in terms of the vector  $p$ ) are the rates

$$\lambda(n,\ell), \quad n=0,1,\dots,N-1; \quad \ell=0,1,\dots,L_1.$$

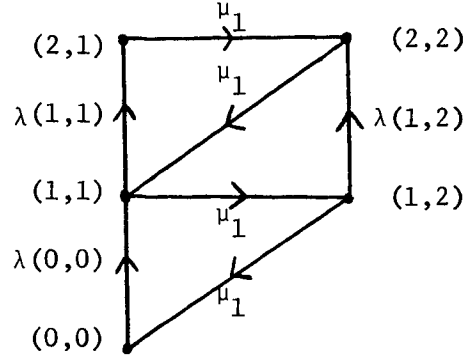
It is interesting to note that the Markovian process associated with the blocks and with the vector  $w$  is identical to the Markov process associated with the states of the queue  $\lambda(n,\ell) | C_{L_1} | 1 | N$ . For this queue, the service time distribution is the same as that of station 1, and the arrival process is a stochastic point process for which the intensity depends on the state  $(n,\ell)$  of the queue.

Rather than use the standard numerical technique to obtain the vector  $w$  (as in the case with Takahashi), we may use a method which is more suitable for this type of process, for example the recursive methods presented by [MARI83]. If  $x(n,\ell)$  denotes the stationary probability that the queue is in state  $(n,\ell)$ , then the recurrence relation is obtained by using the fact that for any queue  $\lambda(n,\ell) | C_{L_1} | 1 | N$  we have [MARI78]

$$\sum_{\ell=1}^L x(n+1,\ell) \mu_\ell (1-a_\ell) = \sum_{\ell=1}^L x(n,\ell) \lambda(n,\ell)$$

Such an approach is efficient both in terms of execution time and computer storage. For the reference example, instead of solving the system  $w^t Q = 0$  (which in this case is easy to obtain given the small number of variables  $\omega_1$ ), we may consider the Markov process associated with the queue  $\lambda(n,\ell) | C_{L_1} | 1 | 2$ . The

transition graph in this case, is as follows:



Naturally, the Chapman-Kolmogorov equations obtained by considering the queue are identical to those which would be obtained in expanding the system  $w^t Q=0$ , but here it is easier to generate the equations and their solution by the recurrent approach is readily obtained. The relation which allows us to use a recurrent method may be written here as

$$\mu_1 x(2,2) = \lambda(1,1) x(1,1) + \lambda(1,2) x(1,2)$$

$$\text{or } \mu_1 \omega_5 = \lambda(1,1) \omega_2 + \lambda(1,2) \omega_3 \quad (3)$$

(recall that  $\omega_1 \equiv x(0,0)$ ;  $\omega_2 \equiv x(1,1)$ ;  $\omega_3 \equiv x(1,2)$ ;  $\omega_4 \equiv x(2,1)$  and  $\omega_5 \equiv x(2,2)$ )

The first two Chapman-Kolmogorov equations, taken in the order of the blocks, may be written

$$(a) \quad \lambda(0,0) \omega_1 = \mu_1 \omega_3$$

$$(b) \quad (\lambda(1,1) + \mu_1) \omega_2 = \lambda(0,0) \omega_1 + \mu_1 \omega_5$$

Using equation (3) and (a), the second equation (b) may be written as

$$(\lambda(1,1) + \mu_1) \omega_2 = \lambda(0,0) \omega_1 + \lambda(1,1) \omega_2 + \lambda(1,2) \frac{\lambda(0,0)}{\mu_1} \omega_1$$

$$\text{i.e. } \omega_2 = \omega_1 \frac{\lambda(0,0)}{\mu_1} \left[ 1 + \frac{\lambda(1,2)}{\mu_1} \right]$$

Also, from (a), we have directly

$$\omega_3 = \omega_1 \frac{\lambda(0,0)}{\mu_1}$$

From the remaining Chapman-Kolmogorov equations, we obtain immediately

$$\omega_4 = \omega_2 \frac{\lambda(1,1)}{\mu_1}$$

$$\omega_5 = \omega_4 + \omega_3 \frac{\lambda(1,2)}{\mu_1}$$

For this particular example, knowledge of a vector proportional to  $p$  (see section 2) allows us to determine exactly the rates of transition of type 1.

From equation (1) of the previous section we have

$$\lambda(0,0) = \frac{\mu_2(\phi+3)}{2(\phi+2)} ; \lambda(1,1) = \frac{\mu_2}{(\phi+2)} ; \lambda(1,2) = \frac{2\mu_2}{(\phi+3)}$$

It is therefore possible to verify that the solution obtained is indeed the same as that obtained from the vector proportional to  $p$ . For example, from (1) we have

$$\frac{\omega_3}{\omega_1} = \frac{\pi_3 + \pi_4}{\pi_1 + \pi_2} = \frac{\phi^2(\phi+3)}{2\phi^3(\phi+2)} = \frac{(\phi+3)}{2\phi(\phi+2)}$$

while from the results just calculated we find

$$\frac{\omega_3}{\omega_1} = \frac{\lambda(0,0)}{\mu_1} = \frac{\mu_2}{\mu_1} * \frac{(\phi+3)}{2(\phi+2)} = \frac{(\phi+3)}{2\phi(\phi+2)}$$

Unfortunately, in the general case, the vector  $p$  will not be known, so that, applying the method of Takahashi, it is necessary to follow this aggregation step with  $r$  disaggregation steps, (according to the procedure presented in section 2), in order to be able to calculate the  $r$  vectors  $p_i$ .

In this paper we shall not take up the development of the disaggregation steps. Their implementation in the case of network studied here does not appear to generate any significant simplification. It should, nevertheless, be noted that the vector  $g_k$ , belonging to the last row of the matrix  $Q_k$  depends only on

the probabilities  $\pi_j$  of states contained in the neighboring blocks of block k. Thus, from sparsity considerations, this permits us to simplify the calculation of  $g_k$ .

What is important to note is that to use the method of Takahashi, it is necessary to have at least an approximation to the vector p. This implies that the method can only be used if the number of states in S is not excessive (e.g.  $10^4$ ,  $10^5$ ). However, for the type of network which we are concerned with here, it is not unusual to generate  $10^{10}$ ,  $10^{100}$  states. The interest in developing approximate methods for solving such networks which do not need the vector p, should therefore be evident.

#### 3.4. The relationship between the exact and approximate methods

Which might appear to be a reasonable first approximation is to replace each rate  $\lambda(j,k)$  by  $\lambda(j)$  where  $\lambda(j)$  is defined to be the rate of transition from the block formed by those states s for which  $n_1=j$ , towards the block formed from states s for which  $n_1=j+1$ . In the reference example, it is possible to calculate  $\lambda(0)$  and  $\lambda(1)$  exactly. The blocks to be considered here are precisely those pre-

sented in section 2. We obtain  $\lambda(0) = \lambda(0,0) = \frac{\mu_2(\phi+3)}{2(\phi+2)}$

$$\lambda(1) = \frac{\mu_2\pi_4 + \mu_2\pi_6}{\pi_3 + \pi_4 + \pi_5 + \pi_6} = \mu_2 \frac{(3\phi+1)}{2[(\phi+1)+\phi]}$$

However, if we use these rates to generate a matrix  $\hat{Q}$ , then the solution  $\hat{w}$  obtained from  $\hat{w}^t \hat{Q} = 0$  is only an approximation to the vector w. We have thus not made any progress, for we no longer obtain the exact solution and yet it is necessary to calculate the rates  $\lambda(j)$  from the vector p--which is precisely what we are trying to avoid.



We shall describe our second approximation, first in terms of the reference example, and then in more general terms. For the reference example, since there are two stations, we shall consider two different aggregation steps. The first is that already used in section 3.3:

$$\text{viz: } S = \bigcup S_1(i,k)$$

The second is of the same type, but this time is defined with respect to station 2:

$$\text{viz: } S = \bigcup S_2(i,k)$$

where

$$S_2(i,k) = \{s | n_2=j, l_2=k\}$$

We therefore obtain two transition rate matrices relative to the two different aggregations i.e.  $Q(1) \equiv Q$  and  $Q(2)$ .

Let  $w(1)$  and  $w(2)$  be the normalized solutions of

$$w(1)^t Q(1) = 0 \text{ and } w(2)^t Q(2) = 0 \text{ respectively.}$$

Now define  $v_i(n_i)$  to be the departure rate of a customer from station  $i$ , knowing that there are  $n_i$  customers in station  $i$ . This rate may be expressed uniquely as a function of the vector  $w(i)$  and the parameters of the network. For example, for  $i=1$

$$v_1(j) = \frac{\sum_{\{k | n_1(k)=j\}} w_k(1) \mu_{1l_1(k)} (1 - a_{1l_1(k)})}{\sum_{\{k | n_1(k)=j\}} w_k(1)} \quad (4)$$

Numerically, for the example considered, we have, (since we know the vector  $w(1)$ )

$$v_1(0) = 0$$

$$v_1(1) = \frac{\mu_1 \omega_3}{\omega_2 + \omega_3} = \frac{\mu_1 \phi(\phi+3)}{2(\phi(\phi+3)+1)}$$

$$v_1(2) = \frac{\mu_1 \omega_5}{\omega_4 + \omega_5} = \frac{\mu_1 (3\phi+1)}{2(2\phi+1)}$$

In terms of the reference example, the approximation consists in taking approximate matrices  $\hat{Q}(i)$   $i=1,2$  by using

$$\hat{\lambda}_i(j,k) = \hat{v}_{3-i}(N-j) \quad i=1,2$$

where the  $\hat{v}_i(j)$  are computed by means of the vectors  $\hat{w}(i)$  which are the solutions of  $\hat{w}^t(i)\hat{Q}(i)=0$ . Since  $\hat{\lambda}_i(j,k) = \hat{\lambda}_i(j,k')$ ,  $\forall k', k$ , we may use the notation  $\hat{\lambda}(j)$ . The entire set is solved iteratively by taking  $v_i^{(0)}(j)$  as an initial estimation. (for example,  $v_i^{(0)}(j) = \frac{1}{m_i}$ ,  $j=1,2$  where  $m_i$  is the mean service time for station  $i$ ,  $i=1,2$ ).

This then gives us an initial pair of matrices  $\hat{Q}(1)$  and  $\hat{Q}(2)$ . From these matrices we may compute the vectors  $\hat{w}(1)$  and  $\hat{w}(2)$  which allow us to obtain new values for  $\hat{v}_i(j)$  and so on. It is important to note that no approximation to the vector  $p$  is ever used.

Note that even if we start with the exact  $\lambda_i(j)$ 's, we obtain only an approximate vector  $\hat{w}(i)$ ,  $i=1,2$  since they are derived from the approximate matrices  $\hat{Q}(i)$ 's. Therefore from (4) we get approximate values  $\hat{v}_i(j)$ ,  $i=1,2$  which give approximate values  $\hat{\lambda}_i(j)$  for the  $\lambda_i(j)$ 's of the second iteration.

Note also that for this reference example because  $M=2$ , we have no difficulty in expressing the  $\hat{\lambda}_i(j)$ 's as functions of the  $\hat{v}_i(j)$ 's since for the exact values, we have exactly

$$\lambda_i(j) = v_{3-i}(N-j) \quad i=1,2$$

However, when  $M$  is greater than 2, this is no longer true and the exact values of the  $\lambda_i(j)$ 's cannot be determined from the  $v_i(j)$ 's without knowing some components of the vector  $p$ .

Consequently, to move from the reference example to the case of a general network, we also have to guess a good approximation to the  $\lambda_i(j)$ 's which depends only on the  $v_i(j)$ 's (in order not to use the vector  $p$ ).

We consider  $M$  aggregations relative to the  $M$  stations. If  $\hat{v}$  denotes the vector of throughput rates of the stations, we consider the product form network  $R^*$  which has the same topology as  $R$  and for which the service rates are given by the vector  $\hat{v}$ . We compute the conditional arrival rates  $\lambda_i^*(j)$ ,  $i=1,2,\dots,M$ ,  $j=0,\dots,N-1$  by means of the usual product form algorithms. Then we consider successively, the  $M$  phases of aggregation by taking  $\hat{\lambda}_i(n_i, \ell_i) = \hat{\lambda}_i(n_i) = \lambda_i^*(n_i)$  which allows us to obtain a new vector  $\hat{v}$ . This last approximation corresponds exactly to the iterative method presented in section 3.2.

Thus, by considering  $M$  phases of aggregation, and no disaggregation step we obtain an approximate method which does not use the potentially very large stationary probability vector  $p$ .

#### 4. Conclusions

In this paper we have examined the iterative method of Takahashi as applied to general queueing networks. It was shown that, as far as the aggregation step is concerned, the only interblock transition rates that could not be computed exactly a priori, were those which corresponded to the arrival of a customer to a designated station. Furthermore, it was observed that this aggregation step corresponds to the solution of the queue  $\lambda(n, \ell) | C_{L_1} | 1 | N$ , i.e. a queue for which the service time distribution is represented by a law of Cox of order  $L_1$  and for which the arrival process is a stochastic point process whose intensity  $\lambda(n, \ell)$  depends on the state of the system. The desirability of including a disaggregation step which involves the enumeration of all the states of the underlying Markov process was questioned. The iterative technique of Marie was seen to consist of many aggregation steps, one corresponding to each station of the network, but no disaggregation step. It is hoped that this work may lead to a better understanding and perhaps even a quantification of the errors involved in the iterative method of Marie.

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